

C&C DHB Partner Update

June 2011

Capital & Coast DHB will regularly be providing information packs to stay in touch with our colleagues in primary health and to keep everyone up to date with what's going on.

Please help us by distributing this to other Primary Health Care Providers who you think might find this information useful.

This edition and previous editions are available to view on www.healthpoint.co.nz under the Medical Professional section – News.

Headlines in this edition:

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Attachments to this newsletter are marked as **bold and underlined**

Electronic Emergency Department Discharge Summaries

From 1 June, CCDHB will be sending out electronic discharge summaries on all patients seen by the ED service that are sent home. These electronic discharge summaries are similar in format to the current inpatient discharge summaries we are sending to GPs but with a greater focus on the acute care episode.

We will continue to send out the faxed copies of all the ED notes at the present time to GPs to give GPs a full record of the event at least until we are confident that the ED DC summaries contain sufficient information for appropriate ongoing GP care.

We will also be sending copies of the DC summaries to the "referring doctor" which may often be an After Hours doctor as has been requested by a number of our After Hours providers.

These copies are for information and are intended as a feedback mechanism particularly for clinicians who predominantly work in A&M facilities.

These clinicians currently often do not get feedback when they refer patients to ED and therefore are unable to improve, adjust or confirm their current practice on the basis of this feedback.

We hope that this will improve communication and patient care in the interface between ED, Primary Care and After Hours providers.

New Documents in Electronic Format

In the coming months CCDHB will be sending the following documents in electronic format to GP practices:

- Deceased Patient Discharge Summary
- Radiation Therapy End of Treatment Letter
- Neonatal Intensive Care Discharge Summary
- Lumbar Puncture Report
- Cancer Multidisciplinary Meeting Report

International Midwives Day - 5 May 2011

International Midwives Day was observed on 5 May at C&C DHB with a number of activities focussed on this year's theme: 'The world needs midwives now more than ever'.

The celebrations included a breakfast in the morning, a special maternity pre-budget announcement at Kenepuru Hospital, a walk as part of the international celebration of 'The Road to Durban' and culminated in the presentation of the C&C DHB Midwifery Awards for 2011.

The winners were:

- Midwife of the Year: Karen Daniel
- Innovator of the Year: Gail Austin
- Primary/Community Midwife of the Year: Penina Fitisemanu
- Liz Brunton Memorial Midwifery Award: Robyn Maude

Midwives Day is a celebration for midwives across the country and around the world and it is so great to see so many excellent nominations for this year's awards.

I'm sure you will all celebrate the great work of our entire midwifery group in this district both within the hospital and in the community.

International Nurses Day Awards May 12th 2011

The recipients of the 2011 International Nurses Day awards for nurses working in primary health care are:

- Suzanne Miller for the Ellen Dougherty Award for Overall Excellence in Nursing.
- Allie Crombie, Practice Nurse, Plimmer Surgery
- Linda Beckett, Clinical Nurse Specialist, Sexual Assault Assessment & Treatment Services Coordinator, Compass Health
- Robin Dundas, Head Nurse, Student Health Service, Victoria University of Wellington
- Rosa Isaako-Toloa, Primary Health Care Nurse, Porirua Union Health Service
- Susan Harvey, Senior Practice Nurse, Newtown Medical Centre.
- Keren Lusty, Group Manager Resident Care, Kapiti Retirement Trust
- **Chris Kerr**, Clinical Director, Primary Care Services, Compass Primary HealthCare Network. Award for Outstanding Leadership.

The award ceremony on May 12th was a celebration of nursing across the DHB. We are very proud of the high calibre of recipients and wish them well in their professional development endeavours.

Wellington Regions First Nurse Practitioner in the Area of Mental Health

Congratulations to Mark Gingell (Compass Heath) who in May gained his Nurse Practitioner (NP) registration. His area of practice or NP scope is mental health and is also defined by the population he can work with and prescribe for - youth, adult & older adults. Mark has a long history of working in the Wellington Mental Health Services and his more recent position has been as Clinical Leader -Primary Mental Health with Compass Health. Mark was supported by colleagues from across the sector during his NP Candidacy Programme that is facilitated by the DHB. He is now taking a well deserved short sabbatical looking at NP roles in the UK.

CCN Cancer Services Directory 'goes live'

A cancer services directory has been developed to give cancer patients, carers, family and whanau, and health professionals, access to services and support within the Central Cancer Network (CCN) region, www.centralcancernetwork.org.nz. The directory covers eight District Health Board areas in the CCN region; Tairawhiti, Hawkes Bay, Wairarapa, Hutt Valley, Capital & Coast, MidCentral, Whanganui and Taranaki. The directory allows users to search for services and support in any of these districts as well as national organisations. Health professionals can use the site to inform patients and families about cancer help and support as well as being able to list their own services.

Jo Anson, Network Manager, CCN says "the launch of the Hutt Valley, Capital & Coast, Wairarapa paper-based cancer services directory in August 2010 was the ideal platform to form the development of the wider web-based directory. The team identified the type of services and supports that could help make the cancer pathway an easier road to travel". The web-site also lists the 0800 Cancer information helpline, run by the Cancer Society.

Limited Opportunity for suitable patients to access Bariatric Surgery

The Ministry of Health has recently announced specific funding for Bariatric Surgery. This allows us to fund surgery for 12 Capital & Coast District Health Board patients early in the 2011/12 financial year.

The patients will need to meet the criteria in the attached **Bariatric Surgery Referral Assessment Questionnaire**.

We will need to receive the referrals **by the 30 June 2011** or the patients cannot be considered for this limited funding pool. Any referrals received after this date will be returned to the GP for ongoing usual care.

After this date the referrals will be considered by an expert clinical group and either accepted for workup for surgery or will be returned to the GP for ongoing usual care; they will not be wait listed.

This is a limited opportunity for patients to access Bariatric Surgery while we refine our processes across the region to develop an ongoing sustainable Regional model for appropriate Bariatric Surgery.

Please address referrals by 30 June 11 to Bariatrics - Darlene Natoli, Booking Centre, Fax 04 385 5402 and ensure that the following is included:

- completed Bariatric Surgery Referral Assessment Questionnaire (attached)
- completed Bariatric Surgery Health Questionnaire (attached)
- relevant supporting documentation

Attached: Bariatric Surgery Referral Assessment Questionnaire and Patient Questionnaire

Clinical Trials Unit opens

Capital & Coast DHB's new Clinical Trials Unit was officially opened by Professor Sir Paul Callaghan, and Chair of the Health Select Committee Dr Paul Hutchison, MP for Hunua, on April 29.

The new unit aims to build on C&C DHB's existing relationships and current research collaboration between Victoria University, Otago University and MRINZ. It provides academic support and infrastructure to enable researchers to design and undertake high quality rigorous, multi-centre trials in compliance with good clinical practice quidelines.

"This is a significant step for Wellington Hospital and the DHB. With a large percentage of our medical graduates ending up overseas this is one way to help retain them by making C&C DHB a more attractive environment for people to work at," said Sir Paul, who was made New Zealander of the Year in 2011. "We often hear that we need to build a knowledge economy and in the field of healthcare we are becoming innovators with medical companies being one of our largest exporters. I hope that this new unit makes Capital & Coast a centre of excellence in clinical trials."

At the opening, Professor Richard Beasley announced that the first study would be a Health Research Council of New Zealand funded influenza trial, led by Dr Kyle Perrin and himself. The trial is expected to commence in June 2011, at the onset of the seasonal flu epidemic, and will be a randomised clinical trial of 80 patients from the Wellington community. They will be admitted to the clinical trials unit for 2 days and be randomised to receive either paracetamol or placebo.

"This is a fantastic opportunity for us but it will be just the beginning of many clinical trials that we plan on doing," said Richard. "If evidence-based medicine is the foundation of modern clinical practice, we have an obligation to make clinical research an integral part of our practice. Due to the foresight and vision of the senior management at C&C DHB and the support of the Board, we now have the opportunity and facilities to do this. The importance placed on teaching and research should firmly establish Wellington Regional Hospital as an academic University-based teaching and research hospital."

Eligibility for publicly funded healthcare

The Minister of Health has published the Health and Eligibility Services Direction 2011 which came into effect on 16 April 2011.

District Health Boards are required to follow the 2011 Direction in relation to eligibility criteria for publicly funded health and disability services in New Zealand. Patients who are not entitled to receive health care funded by the New Zealand taxpayer or ACC due to residency requirements must pay for their own treatment. Ineligible persons are to be identified and payment obtained for any health care provided.

Guidance on this directive for PHOs and Primary Care Practices can be obtained at the Ministry of Health website. http://www.moh.govt.nz/moh.nsf/indexmh/eligibility-resources

Acute cases are always treated until they are stabilised, irrespective of where the funding will come from. Payment for services will have to be sought, but life-saving treatment is always provided.

For those patients not born in NZ every endeavour will be made to establish each persons eligibility

We would ask you to consider the eligibility for publicly funded services before enrolling patients and also if referring to the DHB for health services. Payment for services will be sought by the DHB for ineligible patients and patients should be advised of this before referral to DHB services.

Often a private service provider may offer a more cost effective and convenient option for the ineligible patient and patients should be fully informed of their options for medical treatment.

Acute Medical Clinic Temporarily Unavailable from 11th June to 3rd July 2011 inclusive

The Acute Medical Clinic will not be available from the 11th June to 3rd July 2011 inclusive. The clinic will resume again on 11th July. We regret any inconvenience that this may cause and are working to increase the available resource for this clinic to prevent this situation from occurring in the future.

As always, if a GP is unsure if a patient requires acute admission or requires advice on medical management of complex medical conditions they are encouraged to obtain telephone advice from the on call physician of the day.

This can be accessed by telephone on 385 5999 and then asking to speak to the 'Medical Consultant of the Day' for Wellington patients and any patient after 5pm, or for Kenepuru and Kapiti between 9am and 5pm weekdays.

To access the Acute General Medical Clinic, contact the General Medical Booking Clerk on (04) 806 0992 – if she is not available speak to the Supervisor or Team Leader of the Booking Centre. She will make an appointment within 5 working days while you are on the phone to her so that you can inform the patient of the appointment time.

Please then fax your referral letter with the <u>attached cover sheet</u> to (04) 385 5402. You will then receive back by fax the cover sheet to confirm receipt of the referral letter and the appointment letter.

Please note that a Physician will not review or read your letter until the day of the appointment. If you have any urgent concerns or queries that need to be addressed prior to this time, please contact the 'Medical Consultant of the Day'.

Alzheimer's Wellington encourages referrals for Dementia Support

Alzheimer's Wellington's statistics indicate that surprisingly few of our referrals come from GP's and other health professionals. We want to encourage you to make your patients aware of the community based services we offer.

Alzheimer's Wellington specialises in providing support, advice and advocacy to people in the Wellington/Kapiti region with a diagnosis of dementia. We know from extensive surveying that our free services make a real difference to those with dementia and their families at a time of real distress and anxiety. We also provide education sessions and a flyer is attached for your interest.

For further information on how we can assist your patients, make a referral or receive quantities of our new brochure please contact Liz O'Hare, Team Leader Community Services on 04 939 0131 wellingtoncw@alzheimers.org.nz or Nigel Heard Manager on 04 939 0133, fax 04 938 0113 or email wellington@alzheimers.org.nz or visit our website www.alzheimers.org.nz/wellington

Attachments: Education Flyer

Palliative Care Education Workshop Series 2011

Mary Potter Hospice is hosting a Palliative Care Education Workshop for health professionals. The workshop will be held at the Mary Potter Hospice in Newton on 29th June from 8.30 am to 4.30 pm. For more information please see the attached pamphlet

Attached: Palliative Care Education Workshop Series 2011

Health Workforce New Zealand clinical training survey

Health Workforce New Zealand are asking people to **participate in an important survey** to inform how post graduate training develops in this region.

They are also asking you to send the survey on to your colleagues who have an interest in medical, nursing, midwifery or allied health postgraduate training — and for them to send it on to their colleagues and so on in a cascade distribution via e-mail.

As you may be aware, four sector-led regional postgraduate training hubs (Northern, Midland, Central and Southern), supported by Health Workforce New Zealand, are being developed this year.

The hubs will co-ordinate and standardise clinical training, bringing together employers, education providers and professional bodies to align training needs and service delivery. Each hub is developing priorities for local trainees and communities. The initial focus will be on improving the quality and experience of training in medical postgraduate years one and two. Nursing, midwifery and allied health will follow.

Strong local clinical networks are at the heart of the hubs. This 10-minute survey, undertaken by Synergia Ltd, will help identify the structures and connections of existing local networks across the spectrum of training design, funding and delivery.

You will get feedback from the survey to help you and your colleagues strengthen and build on those networks with the aim of improving clinical training. Feedback will be available during July 2011.

Please copy and past the following link into the internet to start the survey. www.informis.co.nz/survey.asp?qnid=328&tag=hwnz

For more information on:

- HWNZ Regional Training Hubs, visit www.informis.co.nz/admin/addinfo.asp?question_id=2663
- On the Regional Training Hub Survey visit www.informis.co.nz/admin/addinfo.asp?guestion_id=2664

Please note: When you forward this survey, please also copy: nishadie.jayasekera@synergia.co.nz into the e-mail so the distribution of the survey can be tracked.

Pacific Nurses' Professional Development

The Pacific Health Director (Tagaloa Taima Fagaloa) is working with the Director of Nursing & Midwifery (Kerrie Hayes) and the Director of Nursing, Primary Health Care & Integrated Care (Vicky Noble) and their teams to support the development of Pacific nurses and midwives. Together they have organised and facilitated three fono (professional development study days) which have been targeted specifically for Pacific nurses and midwives.

Communication through the fono network informs recommendations made in regards to developing the Pacific nurse and midwifery workforce across the district to meet staff and population health needs. An important outcome from the fono is establishing support for a stair case approach and workshops for staff to progress to higher levels in practice, which is recognised through participation in a nationally recognised professional development recognition programme (PDRP).

The DHB aims to support Pacific nurses and midwives to achieve 100% participation in a recognised PDRP relevant to their practice. Nurses & midwives working in PHC can choose to apply for either:

- CCDHB PDRP that all nurses in our district can access for no cost
- NZ College of Practice Nurses Accreditation / PDRP
- Quality Leadership programme (QLP for midwives)

The focus for the June 17th fono is Pacific clinical mentoring.

The aim of this workshop is to:

- Gain an understanding about mentoring and the tools for mentoring;
- Help participants understand the roles of mentorees and mentors;
- Equip participants with essential mentoring skills that will support the achievement of personal and professional goals; and
- Enable participants to initiate effective mentoring relationships.

Please contact Bella Bartley (Pacific Programme Coordinator) bella.bartley@ccdhb.org.nz if you want to attend the fono & add your name or encourage staff to link with the PD fono network. Bella can also link you with DHB support for the PDRP and QLP programmes

Health Target Quarter Three 2010/11 Results

To view this quarters Health Target please see attachment <u>Health Target Quarter Three 2010/11 Results.</u>

Wellington Neonatal BCG Service

To view the update on Wellington Hospital's Neonatal BCG Service from Regional Public Health please see that **attachment** <u>Wellington Neonatal BCG Service</u>

Newsletter Feedback

We welcome your feedback regarding content and distribution of this newsletter. We would love to hear from you if you have any suggestions regarding it. <u>If you have any feedback, suggestions or questions please do not hesitate to contact us.</u>

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For C&C DHB information for the general public about Primary Care, visit: http://www.ccdhb.org.nz/planning/Primary Care/Primary Care.htm
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