

Communicating Patient test results

Your test results will be notified in one of the following ways

Please talk to your doctor if you are concerned

Test Type	Phone	Text	Portal	Email	Letter	No action
Critical result	X	X	X			
Abnormal result needing prompt action	X	X	X	X		
Abnormal result, for follow up at a later date		X	X	X	X	
Normal result of importance to patient's actions	X	X	X	X	X	
Normal result, anxious patient	X	X	X	X	X	
Routine Normal result						X