

Useful Patient Information General MH Wards at Wakari Hospital

Wards 9B, 9C and 11

Wakari Hospital
371 Taieri Road
Dunedin

(03) 474 0999 and ask for the ward you want to make contact with.

You are welcome to phone and speak to ward staff, also you can ask if you would be able to talk to or visit the person in question - staff will advise if the person you want to talk to/visit is able/willing to have a conversation/visit.

Where do I go to visit the wards? (See map overleaf)

9B: please ring the bell to be let onto the ward (children visiting can be arranged.)

9C: in main block. On entering the ward please communicate with the staff at the nursing station and advise who you are visiting. While accompanied children are welcome (toys/games available) respect of other people is paramount.

11: in Helensburgh House. Reception is opposite when you exit the lift on the 3rd floor.

Visiting times: afternoon (2pm) to early evening (8pm) visiting is preferred (though exceptions are often accommodated). If you are travelling to visit it would be advisable to check out the situation prior to leaving home as the person may have an appointment or be on leave off the ward.

Items: if bringing in items, please check with staff. Some items may be valuable or easily damaged or restricted/prohibited - it is better to check than regret it later.

How can I get there?

There is at least one bus service up to the Helensburgh or Halfway Bush areas. Buses are regularly leaving the Octagon for various parts of town. Bus stops are alongside the front gate entrance to Hospital entrance (outwards trip) or directly opposite for returning bus.

By car, from the Octagon head up Stuart Street and under the bridge at Roslyn then take the right lane and continue on down to traffic lights. Head straight up Taieri Road till the next set of lights. Continue straight ahead about 400 metres for entrance to hospital on the left.

Parking areas are available near to the wards, but are often shared and some parks are reserved.

Where can I get something to eat and drink?

The **Snowline café** in the main hospital building is open 8:00am - 3.45pm **Mon - Fri only**. Hot meals are available between 11:45 and 2pm with a range of other food options (sandwiches, fruit, pies and more) plus hot and cold drinks generally available. *Hours may differ over holiday periods.*

The **disability toilet** is situated to the right of the café. *Also in the foyer on the way to 9b a toilet is available. For toilets in other areas please ask staff.*

Where can I go for a smoke?

Our wards and grounds are smoke free. Please leave the grounds to smoke.

