

**Aim:** We will acknowledge a referral and provide a diabetes nursing service to patients who need acute and non-acute secondary consultations based on the following criteria:

- Acute (red pathway)
- Semi-acute
- Non-acute (yellow pathway)

**Acute referrals: (red pathway): Immediate**

- referral from GP, our response time within 12 hrs
- Newly diagnosed Type 1 DM of any age
- Acutely unwell patient with 2 of the following:
  - Hyperglycaemia >17.0mmol/L
  - Ketouria or Blood Ketones >0.5 mmol/L
  - 10% weight loss in one month
  - Symptoms of dehydration
  - Insulin pump failure

**Semi-Acute Referrals: Immediate referral from GP, our response time within 48 hrs**

- Pregnancy in existing Type 1 and Type 2 diabetes
- Insulin pump related issues
- Recent DKA
- Following a recent severe hypoglycaemia event (requiring 3rd party assistance)

**Non- acute referrals: (yellow pathway)**

- Recurrent hypoglycaemia/hypoglycaemia unawareness
- Initiation or changes in medication (ie Insulin)
- Transferring complex patients from OHA's to Insulin
- Transferring from syringes to insulin pens
- Initiation of GLP-1 medications requiring injections
- Teaching Insulin adjustment
- Teaching prevention of DKA/and sick day management
- Travel advice and formulation of international travel planning
- Insulin Pump education
- Paediatric and Adolescent Diabetes Mellitus (patients <18 yrs or at school)
- Gestational Diabetes
- Complex patients with co-morbidities requiring case management

**Exclusions:** (non-essential)

- Newly diagnosed Type 2 patients; Impaired Glucose Tolerance patients

**Discharges:** We will communicate to the referrer when our care of the patient is completed or updates are required.

