

# Poi Programme Overview

Poi is an initiative by the Hospices of Auckland to help general practice and residential care deliver the best possible quality of life for patients and their family/whanau during a person's final months.

General practice and residential care joining Poi will build skills and confidence in palliative care. Poi enables:

- Consistent identification of people with palliative needs
- Payments for the development of a simple palliative plan with patient and whanau
- Discussion with the Poi Clinical team
- Improved linkage to community support for your patient
- Opportunities to access coaching and support packages to build palliative care skills.

## Consistent, high-quality palliative care that aligns with regional HealthPathways

### 1. Identifying people with a palliative need

General practice and residential care identify patients who would benefit from a palliative approach. They are supported in this through the use of the Supportive & Palliative Care Indicators Tool (SPICT), an evidence-based tool.



### 2. Developing a palliative care plan

Clinicians have a conversation with the patient and family to develop a holistic palliative care plan. Payment for the plan completion is administered via the POAC regional infrastructure.



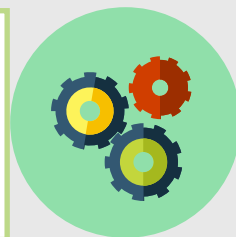
### 3. Receiving expert advice

Following completion of the plan, the local hospice Poi team will make contact with general practice and residential care to provide free expert advice on the management and support for that patient.



### 4. Delivering palliative care services

Patient's palliative care needs are managed and coordinated by general practice, residential care in collaborations with other community providers, including hospice (if required).



### 5. Helping to build skills and capability

New multi-disciplinary Poi teams have been established across Auckland to help develop palliative care skills and capacity within residential care and general practice through free packages of coaching and training. These Poi Clinical teams work from local hospices.

Additional capacity development will be available through a Link Nurse programme. This support is in addition to existing training options, such as Fundamentals of Palliative Care.

#### For more information on Poi:

- Visit the Poi webpage on the POAC infrastructure at [www.poiauckland.co.nz](http://www.poiauckland.co.nz)
- Contact your local hospice MDT

Totara: [Poiaadmin@hospice.co.nz](mailto:Poiaadmin@hospice.co.nz)

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