

REFERRAL PROCESS

Referrals to each service are made via a Mental Health Service. If you are a current service user, you can request referral by either your psychiatrist or key worker.

Your clinical key worker will be contacted by our referral coordinator and an information meeting will be set up with you.

You are welcome to invite your whanau and/or support people to the meeting,

maorimhreferrals@adhb.govt.nz

CLIENT RIGHTS

Maori mental health services are committed to working in partnership with tangata whaiora and their whanau in upholding the Health and Disability Services Consumers' Rights.

PRIVACY

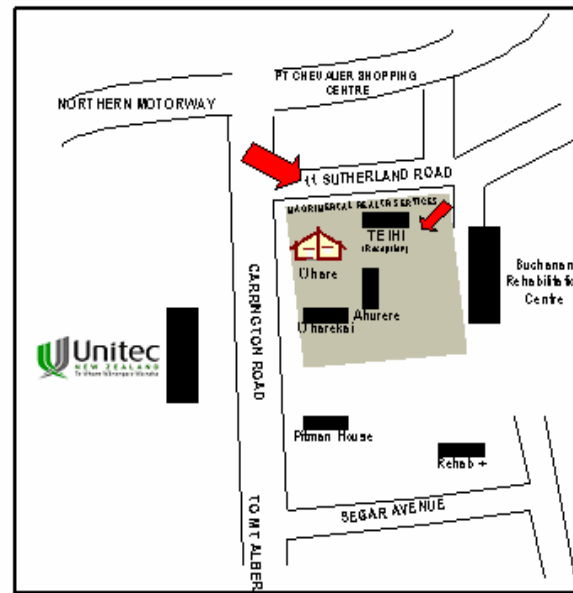
The service undertakes to protect individual privacy in respect of health information. All information is collected, utilised and stored according to requirements of the Health Information Privacy Code 1994.

COMPLAINTS

The service is committed to providing an excellent service and complaints provide an important opportunity to improve our service delivery. A tikanga process for complaint resolution is utilised alongside the ADHB complaint process.

DIRECTIONS

Postal/Physical address:
11 Sutherland Road, Point Chevalier
AUCKLAND



Reception Telephone: (09) 845 3084

Telephone: (09) 815 5255

Facsimile: (09) 815 5254

For after hours support please contact

ADHB Crisis 24 Hour Answer Service on: 0800 800717

ADHB MAORI MENTAL HEALTH SERVICES

- WHATUA KAIMARIE MARAE -



Owairaka te Maunga
Ko Auauanga te awa
Wai-o-te-mata te moana
Ko Whatua Kaimarie te whenua
Ko Manawanui te Whare Tupuna



Nga tohu o tou aroha e oranga mo
apopo.

Loving intentions ensure future



THE SERVICE







Maori Mental Health Services provide a range of interventions for adult tangata whaiora who are living in the rohe of Tamaki Makaurau via two specific teams, Kapua Awatea, a place of new dawning, and Maioha Tupuranga, welcoming of new growth.

All interventions in the services are founded in Maori models of health e.g. Te Whare Tapa Wha, Te Wheke and use tikanga processes from waewae tapu to whanau.








Maori mental health services are community based and located within the marae – Whatua Kaimarie along with appropriate cultural facilities including the whareniui—Manawanui and the wharekai—Rangimarie.

The services have access to Kaumatua and other people with knowledge of tikanga Maori, clinical expertise and relevant life experiences. The service is composed predominantly of Maori staff from a variety of iwi (tribal affiliations).

KAPUA AWATEA

-  This is a Maori Community Support Work Service that provides;
-  Specialist needs assessment for Maori, Turanga and Tupurea Aromatawai.
-  Maori specific interventions and therapy include; kaumatua advice/guidance, powhiri, Karakia, whai korero, mihi, Kapa Haka, Mau Taiaha, Wai Ora—Aqua Aerobics, Hauora Tinana—Touch Rugby, Maorioke and “The Incredible Years” - parenting programme.
-  Kanohi ki te kanohi (face to face) support or advocacy in accessing community services e.g. WINZ, HNZ, GP’S, Dentist.
-  These interventions are provided by:
 - Kaumatua
 - Maori community support workers
 - Clinical psychologist
 - Occupational therapist.
-  Eligibility criteria
 - Adults
 - Current service user of an ADHB community mental health service.

MAIOHA TUPURANGA

-  This is a Maori intensive packages of care service provided in partnership with a Maori NGO provider Te Kotuku Ki Te Rangi. This service provides;
-  Specialist needs assessment for Maori, Turanga and Tupurea Aromatawai
-  Comprehensive recovery planning
-  Maori specific interventions and therapy (see Kapua Awatea) that support social inclusion.
-  Kanohi ki te kanohi (face to face) support to access community facilities or services towards social inclusion.
-  These interventions are provided by;
 - Kaumatua
 - Consultant psychiatrist and psychiatric registrar
 - Social workers
 - Nurses
 - Occupational therapist
 - Clinical psychologist.
-  Eligibility criteria
 - Adult
 - Current service user of an ADHB or WDHB mental health service