

Replacing CPAP Therapy Parts



It is your responsibility to ensure your CPAP equipment is kept in good working order. It is important to know how to replace parts if they wear out or break, and what costs are involved. This info sheet outlines this process – we recommend you keep it safe for future use.

What is a consumable?

Consumables are parts that wear out and need replacing from time to time. These include CPAP masks, filters, tubing, water chambers, and connectors.

Where can I get these parts from?

Turn over to find a list of stockists on the back of this page. Please check the brand of part you need to find the closest stockist to you. There are also some stockists that will post or courier parts if you are unable to travel easily.

Please do call the sleep clinic if you can't identify or source the part you need.

Do I need to pay for these parts?

Yes – this is a condition of the loan of CPAP to you. *If your mask is damaged in most cases spare parts can be bought rather than a whole new mask – we recommend you seek parts before replacing the whole mask. This can reduce the cost significantly.*

Can I get any support for the cost of these parts?

*In some instances Work and Income New Zealand (WINZ) may be able to offer financial assistance to help with replacement costs. We recommend you obtain **both** of the following documents and take them to WINZ to discuss how they can help you.*

- Contact the sleep clinic on **630 9860** for a supporting letter
- Seek a written quote for the part(s) you need from one of the stockists

What about if my machine develops a fault?

*Please call the sleep clinic on **630 9860** for replacement.*

If you are unsure about how to use your CPAP equipment or need more information please call the sleep clinic on 630 9860.



CPAP Mask & Machine Part Stockists

Buchanan's AMCAL Pharmacy

Paramount Parade,
Tikipunga, Whangarei
0800 345 345 or (09) 435 3353
Stocks all major brands

North Shore Hospital Pharmacy

Hospital Foyer, Shakespeare Road, Takapuna.
(09) 486 8334
Stocks Fisher & Paykel Healthcare

Medi-Centre Pharmacy

131 Lincoln Road, Henderson
(09) 838 8404
Stocks Fisher & Paykel Healthcare

New Zealand Respiratory & Sleep Institute

Level 3, Building B, Ascot Office Park, 93-95
Ascot Ave, Greenlane East
(09) 638 5255
www.nzrsi.health.nz
Stocks all major brands

Epsom Pharmacy

641 Manukau Road
(09) 624 1322
Stocks Fisher & Paykel Healthcare

Eastmed Pharmacy

181 St Helier's Bay Road, St Heliers
(09) 575 9208
Stocks Fisher & Paykel Healthcare

Hillpark Care Chemist

77 Grande Vue Road,
Manurewa
(09) 267 6366
Stocks Fisher & Paykel Healthcare

Life Pharmacy Pakuranga

Pakuranga Shopping Mall
Cnr Pakuranga Rd & Ti Rakau Dr
(09) 576 8074
Stocks Fisher & Paykel Healthcare

Online Stockists

Sleep Apnoea Services

0800 367 7533
www.sleep.co.nz

Sleep Well Clinic

0800 4 SNORE
www.cpap.co.nz

Sleep Tech Ltd

0800 766 746
www.sleeptech.co.nz

NZRSI

09 638 5255
www.nzrsi.health.nz

Direct from Manufacturer

Fisher & Paykel Healthcare

0800 503 553 x 8172

Weinmann/USL

0800 27 39 77

ResMed

0800 737 633

Respironics/Intermed

0800 333 444