

Gynaecology Outpatient Service

The Gynaecology Outpatient service provides care to the women of central Auckland and the Gynaecology/Oncology service provides care to women from the greater Auckland Region.

Services provided

First Specialist appointments and follow up appointments are provided to women referred by their GP.

Your GP will determine when a referral needs to be made for further assessment of your condition or signs and symptoms which are not easily managed in the primary care setting. Referrals cover a wide range of women's health issues including menstrual problems, pelvic pain, requests for tubal ligation, requests for vasectomy, gynaecological cancers, and other general gynaecology problems.

The general gynaecology outpatient service includes pre-operative, post-operative and medical management admissions. Other services include assessment for termination of pregnancy in the second trimester, vaginoplasty for women with vaginal atresia; and a multidisciplinary team for women with chronic pelvic pain.

Cost

The service is free for eligible patients. The charge for those ineligible for publicly-funded services can be provided by phoning 638 0420. It is preferable that if you have to pay that you go privately. **You are required to bring proof of eligibility prior to or at your first appointment.**

The department

A multidisciplinary team includes the Manager, Social Workers and counsellors, Psychologists, Doctors, Nurses, Administrative and Ancillary staff.

Referral

Referral is made by your doctor. The referral is then assessed by a Senior Medical Officer at the hospital who specialises in gynaecology. Your referral may be declined and your GP will discuss this with you. If the referral is accepted then you will be placed on a waiting list. It is our aim to send you an appointment within 6months. If you have not had an appointment within 6months please see your GP again for assessment until the appointment is sent to you.

If you have been sent an appointment and are unable to attend, please call the number listed on the letter to have your appointment rescheduled.

If you no longer require an appointment or have sought assessment privately please let us know so you can be taken off the clinic waiting list and another woman can have the appointment.

Interpreter

If an interpreter is required please inform your doctor at the time of making an appointment so one can be arranged for your appointment. There is no charge for this service if you are eligible for

funded healthcare. We do not use relatives or friends for interpreting. Your appointment may need to be re-scheduled if you require an interpreter and do not have one.

Appointments

Appointments are usually held at the Green Lane Clinical Centre, however this may change due to the nature of the appointment you may be attending.

We aim to see you at the time given, however delays can occur and we appreciate your patience. Hospital doctors are responsible for patients at Auckland City Hospital as well as those at the Green Lane Clinical Centre. Many clinics run at the same time and you may not be seen in order of arrival.

Follow-up

Follow-up is provided by your Gynaecology Specialist or your referring doctor as appropriate.

Contact Details

Street Address: Level 6, Building 4, Greenlane Clinical Centre, Greenlane West, Auckland 3

Postal Address: Private Bag 92189, Auckland 3

Phone: (09) 307 4949 extension 27231

Email: nwhweb@adhb.govt.nz

Website: <http://nationalwomenshealth.adhb.govt.nz/>