

Values

CARE AND RESPECT

Treating people with respect and dignity: valuing individual and cultural differences and diversity

TEAMWORK

Achieving success by working together and valuing each other's skills and contributions

PROFESSIONALISM

Acting with integrity and embracing the highest ethical standards

INNOVATION

Constantly seeking and striving for new ideas and solutions

RESPONSIBILITY

Using and developing our capabilities to achieve outstanding results and taking accountability for our individual and collective actions

PARTNERSHIP

Working alongside and encouraging others in health and related sectors to ensure a common focus on, and strategies for achieving health gain and independence for our population

The Code Of Rights

MEANS THAT YOU SHOULD HAVE:

- 1 Respect and Privacy
- 2 Fair Treatment
- 3 Dignity and Independence
- 4 Proper Standards
- 5 Effective Communication
- 6 Information
- 7 Your Choices and Decisions
- 8 Support
- 9 Rights During Teaching & Research
- 10 Your Complaints Taken Seriously

You can also use outside agencies to help you resolve your concerns. These organisations are independent of the hospital.

Health & Disability Advocacy: 0800 55 50 50

Health & Disability Commissioner: 0800 11 22 33



Contact Details:
Consumer Experience Coordinator
Counties Manukau District Health Board
Private Bag 93311, Otahuhu, Auckland 1640
Phone: 09 277 1660



www.countiesmanukau.health.nz

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Feedback Form Have Your Say



Kia Ora - Fakalofa lahi atu - Kia Orana
Malo e leiei - Ni sa bula vinaka - Taloha ni



COUNTIES MANUKAU DISTRICT HEALTH BOARD

