Values

CARE AND RESPECT
Treating people with respect and dignity: valuing individual and cultural differences and diversity

TEAMWORK
Achieving success by working together and valuing each other's skills and contributions

PROFESSIONALISM
Acting with integrity and embracing the highest ethical standards

INNOVATION
Constantly seeking and striving for new ideas and solutions

RESPONSIBILITY
Using and developing our capabilities to achieve outstanding results and taking accountability for our individual and collective actions

PARTNERSHIP
Working alongside and encouraging others in health and related sectors to ensure a common focus on, and strategies for achieving health gain and independence for our population

The Code Of Rights

MEANS THAT YOU SHOULD HAVE:

1. Respect and Privacy
2. Fair Treatment
3. Dignity and Independence
4. Proper Standards
5. Effective Communication
6. Information
7. Your Choices and Decisions
8. Support
9. Rights During Teaching & Research
10. Your Complaints Taken Seriously

You can also use outside agencies to help you resolve your concerns. These organisations are independent of the hospital.

Health & Disability Advocacy: 0800 55 50 50
Health & Disability Commissioner: 0800 11 22 33

Feedback Form
Have Your Say

Contact Details:
Consumer Experience Coordinator
Counties Manukau District Health Board
Private Bag 93311, Otahuhu, Auckland 1640
Phone: 09 277 1660

Kia Ora - Fakalofa lahi atu - Kia Orana
Malo e leiei - Ni sa bula vinaka - Taloha ni

www.countiesmanukau.health.nz
**Tell Us What You Think**

We would appreciate you taking the time to provide us with your feedback and we welcome your comments. Whether you have a query, comment, suggestion, complaint or praise, we use this information to help us provide a better service to you.

Please add your details below if you would like to be contacted about your feedback.

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**Please tell us about your experience**

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**How could our service be improved?**

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