

## Working together

The Community Child Health Team recognises that you know your child best. We will work in partnership with you to ensure that the right people are involved to support both you and your child through your journey.

We will provide a flexible, supportive and child centred approach to ensure that the goals you identify for your child are met.

Wherever possible, we work with you in a setting that suits you and identify any need for equipment or changes to your environment.

“best care  
for everyone

This is our promise to the Waitematā community and the standard for how we work together. ”

“everyone matters”

“with compassion”

“connected”

“better, best, brilliant”

## Opening hours

Our office is open weekdays, 8.00am to 4.30pm.

Children’s Community Nurses  
are available seven days a week.

## Contact details

### Waitakere

Child Health Unit, Waitakere Hospital,  
Lincoln Road, Henderson.

Phone: (09) 837 6624

**Nurse Coordinator:**

Mobile: 021 784 245

Phone: (09) 839 0593

### North Shore

Level 1, 3 Shea Terrace, Takapuna.

Phone: (09) 447 0100

**Nurse Coordinator:**

Mobile: 021 285 2178

Phone: (09) 442 7158

### Child Health Referral Service

Phone: 0800 247 333

[childhealthreferrals@waitematadhb.govt.nz](mailto:childhealthreferrals@waitematadhb.govt.nz)

*Thank you to all the families who made this leaflet possible.  
Please respect their images and do not copy without permission.*

Classification number: 010-02-07-046 (Review date: June 2025)



Child, Women & Family Service

**Community  
Child Health  
Team**

*What you need to know*

## Visiting Neurodevelopmental

**Therapists (VNT):** The VNT will help you promote your child's development skills through position, play and movement.



**Occupational Therapists (OT):** The OT can support your child to participate in everyday activities, such as self-care and play.



**Physiotherapists (PT):** The PT can support development of the physical skills needed for activity and play by focusing on movement, mobility, posture, balance and strength.

**Social Workers (SW):** The SW can work alongside your family to provide you with the opportunity to talk, identify support and/ or solutions. They can also link you with other services you may find helpful.

**Dietitians (DT):** The DT will apply scientific knowledge related to food and nutrition to support healthy growth in your child.



**Speech Language Therapists (SLT):** The SLT can support babies and children with feeding difficulties. They can also help with early communication development.



## Children's Community Nurses (CCN):

CCN's provide assessment and care for children with acute or complex health needs.

They can provide advice, education and support to you and your whānau so you are confident in caring for your child at home.

## Other support

We can also provide access to clinical psychology support, cultural case workers and interpreting services.

### We work closely with:

- Needs Assessment Service (NASC)
- paediatric specialists
- Developmental Coordinators (ASD)
- Ministry of Education Learning Support
- pre-schools and schools
- equipment providers
- CCS Disability Action
- community support agencies
- Ohomairangi
- Plunket
- anyone working with you and your child