



Social Work Service

Our team are all professionally trained and qualified social workers here to assist you and your family/whānau to deal with personal, emotional, relationship and social problems that are health or disability related.

Our social workers are experienced in a wide variety of health related issues including:

- **Health** - when your health needs change and personal or social problems feel overwhelming.
- **Emotional Stress** - when you are stressed trying to manage sickness or disability, either your own or those of someone close to you.
- **Grief and Loss** - when sudden loss or significant changes in health occur.
- **Relationship Issues** - when relationships become stressed due to the emotional and social impact of sickness or disability.
- **Complex Problem Solving** - when you are sick and need assistance with practical matters.
- **Low Mood** - when health and personal or social problems are affecting your mood.
- **Safety** - we are professionally trained to assess each situation and make plans for your safety or the safety of a family member.
- **Information Sharing** - we have a comprehensive directory of community services and agencies.

Our social work service can request cultural support services or independent interpreting services to assist the process if you would like this.

How to contact us

You may phone us yourself or ask your GP, hospital staff or a family member to contact us. Other people may refer you to our service with your consent.

Adult Community and Outpatient Social Work Services:

For enquiries please phone: (09) 486 8945 ext 43222

Hours: 8.00am to 4.30pm, Monday to Friday, excluding public holidays

Adult Hospital (Inpatient) Social Work Services:

For all enquiries please phone:

North Shore Hospital: 021 714 045

Waitakere Hospital: 021 854 294

Hours: 8.00am – 4.30pm Monday – Friday

Emergency Department North Shore:

Hours: 8.00am-4.30pm Monday – Friday; and 7.45am – 4.15pm Saturday – Sunday: 021-417461

Emergency Department Waitakere:

Hours: 8.00am-4.30pm Monday –Friday; and 7.45am – 4.15pm Saturday only: 021-854294

Renal Social Work Service:

Please phone: (09) 486 8900 ext 42858 (for all sites) or 021-351571

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