

WHAT WE DO

Kāinga Ora is a free service which aims to support low income families to have warmer, drier and healthier homes. We deliver our interventions through a mixture of social work and interagency collaboration. We provide education on a healthy home, assistance with Full and Correct Entitlement Assessment (FACE) and support with Social Housing Applications (with fast tracking). We can also help with interventions in the home including insulation, ventilation, heating, curtains, carpets and bedding—HNZ and private rentals. Some minor repairs can also be done, for example, broken windows frames and window latches, draught stopping and smoke alarm installation.

OUR SUCCESS STORIES

- **215/471** have got new public housing and a further **153 families have been** added to the public housing waiting list (with 103 applications still in process)
- **99** others have moved into new Private Rentals
- **190/272** received new curtains
- **448/627** minor repairs work completed (HNZ/ Private Rentals)

WHO DO WE LOOK AFTER?

We look after low income families who are either NZ residents or citizens who are either pregnant or have a child aged 5 years or under.

Feel free to contact:

Phone: 021 733 016

Email: housing@adhb.govt.nz

or visit www.healthpoint.co.nz for referral forms.



Waitematā
District Health Board
Best Care for Everyone

Kāinga Ora Healthy Homes

NEWSLETTER

May 2019



Figures from March 2017– March 2019

Navigating our complex housing system: Case study



A whānau with 4 children aged between 4 and 9 years old lived with their parents in a cold and damp 3 bedroom private rental property. The mother had asked the property manager on numerous occasions to fix things around the house but had been brushed off.

When the whānau was assessed by the Ministry of Social Development (MSD) for a public house through Housing New Zealand (HNZ) they did

not qualify as they were over the income threshold.

This is where Kāinga Ora stepped in to help. Following their assessment the Kāinga Ora social worker worked with the family to liaise with MSD around the family's true circumstances and was able to get them a HNZ home within a month.

The whānau have been in their new home for 6 months and are very happy with the warm, dry and healthy HNZ home. Their rent also decreased from \$480 to \$186 per week.

Mum learnt a lot about our housing system through the Kāinga Ora process and was then able to support two young homeless whānau into public housing by engaging them with MSD and HNZ.

Other support we provide



pillow cases
cot/bed sheets



kits

mould kits



Thanks to:

