

Staff Survey

Which service do you work for?

What is your professional role?

- Doctor
- Nurse
- Social Worker
- Youth Health Worker
- Physiotherapist
- Occupational Therapist
- Administrative
- Health Care Assistant
- Other (please specify)

Please specify

Organisational Standards:

Organisations have a strategy to improve the care delivered and health outcomes of young people. They should recognise young people's unique developmental needs and the opportunities available when working with young people.

Does your organisation have an organisation wide adolescent and young adult (AYA) governance group providing governance on issues related to delivery of care and outcomes for AYA?

- Yes
- No
- Don't know

Are you aware of local youth led Youth Advisory Groups available to participate in service development?

- Yes
- No

Do you know how to access young people on the Youth Advisory Groups?

- Yes
- No

Can you identify a youth champion in your service? (someone who cares about improving health care for young people). Please give name/s.

Who do you report issues relating to adolescent and young adult (AYA) services to?

Training and Development

Does your organisation provide any training opportunities for improving your knowledge and skills in working with young people?

Yes
 No
 Don't know

Do you feel supported to engage in training and development with a youth focus?

Well supported
 Supported
 Neither
 Unsupported
 Discouraged

Have you completed any specific youth health training?

Yes
 No

Please specify the youth training you have completed

Confidentiality and Rights of Young People

How are young people informed about their health care rights in your workplace?
 Please tick all that apply.

Brochure
 Poster
 Discussion
 They are not specifically informed
 Other (please specify)

Please specify

Do you routinely discuss confidentiality with young people and their whanau or caregivers?

Yes
 No
 Not applicable

At what age do you generally provide confidential care to adolescent patients?

15 years and above
 16 years and above
 18 years and above
 When they start coming to the hospital/appointments alone
 Any age
 Once their parents agree this is ok
 Other (please specify)

Please specify

Have you had any training in understanding confidentiality in health care as it applies to young people?

Yes
 No

Does your clinical setting allow for private and confidential communication with young people and their whanau or caregivers?

Yes
 No
 Sometimes
 Not applicable

Please specify

Do you see a young person alone during part of their consultation or admission?

- Yes
 No
 Sometimes
 Not applicable

Please specify

Psychosocial Assessments

Please indicate which of these areas you ask adolescents and young adults about at each visit or hospital stay:

	Yes	No	NA
Home/Family life	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
School/Employment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nutrition and Exercise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cigarette smoking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alcohol, marijuana and other drug use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sexual relationships, safe sex, contraception	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emotional wellbeing/Mental Health	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Suicide ideation or attempts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Abuse and safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Are you able to access support from other members of the MDT?

	Easily	Neutral	With difficulty	Not at all	Not applicable
Social Worker	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth Health Worker	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Physiotherapist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Psychologist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Occupational Therapist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Are you able to access?

	Easily	Neutral	With difficulty	Not at all	Not applicable
External support organisations for young people with chronic conditions (eg kidney kids etc)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth peer support groups	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth friendly primary health care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Are you able to access resources to support young people with ongoing education, training and employment when relevant?

- Yes
 No
 Not applicable

Please tick all that apply.

- Written resources
- Online resources
- Services to access
- People to talk to
- Own knowledge
- Other (please specify)

Please specify

Transition of Care

Does your organisation have a policy to guide transition of healthcare?
For example between services (eg. Paediatric to Adult services) or from secondary/tertiary care to primary care?

- Yes
- No
- Don't know

Does your service use transition plans for young people to document transition planning?

- Yes
- No
- Don't know

When is the right time to discuss transition planning with young people and their whanau?

- Age 10
- Age 12
- Age 14
- Age 16
- Age 18
- At the time of diagnosis
- Whenever it comes up in discussion
- 1 year prior to time of transfer
- Other (please specify)

Please Specify

Self-Management

Do you provide relevant health information for young people that has been developed to be youth appropriate?

- Always
- Sometimes
- Occasionally
- Never (we have none)
- Don't know

What ways do you use to ensure your health information is youth appropriate?

In what ways do you assist young people in developing their health literacy?

Please tick all that apply.

- Written information
- Group education sessions
- Formal one on one education sessions
- Education as part of routine clinical contact
- Questionnaires
- Problem solving activities
- Role playing scenarios with young people
- Other (please specify)
- Not applicable

Please specify

How important are parents or caregivers in assisting young people with improving self management?

- Parents lead the process
 Very important
 Of some use
 Young people need to develop these skills independently

Environment

When thinking about adolescent and young adult (AYA) engagement in your service do you:

	Always	Often	Occasionally	Never	Not applicable
Have all staff (including reception) trained in engaging with young people?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Position your clinics in locations that are easily accessible to young people?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Survey your patients to ask what they think are the best times to run clinics?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Contact patients for engagement prior to appointments?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use options for clinical review that don't require the young person to come in person (eg phone, text, skype)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Does your service have a policy about where to room young people when they come to stay at hospital?

- Yes
 No
 Unsure
 NA to our service (outpatient only)

When young people come into hospital we usually end up:

- Putting them in whatever bed is free - we have no choice
 Cohorting them into rooms with other young people
 Separating them from other young people to prevent trouble
 NA to our service (outpatient only)

Engagement**When delivering care to young people, do you:**

	Always	Often	Occasionally	Never	Not applicable
Involve the young person in coming up with treatment plans?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Involve the family or whanau in coming up with treatment plans?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Cultural Identity

Does your organisation offer Tikanga training to all staff?

Yes
 No
 Don't know

Have you completed Tikanga training within the last 3 years?

Yes
 No

Are young people and their whanau able to access Maori/other cultural health support and advocacy services when indicated?

Yes - very easy
 Some difficulty
 Intermittently
 Never
 Not sure

Please specify

Do you feel able to deliver (or access assistance to deliver) culturally competent care for young people and their whanau?

Always
 Sometimes
 Occasionally
 Never

Are there specific areas you would like help with?
