



# Uri Ririki - Child Health Connection Centre

Update November 2019

## Keeping whānau & providers informed

Thank you to those of you that have requested Uri Ririki – Child Health Connection Centre Posters for your clinics and/or sites.

Over the next week, approximately 800 posters will be distributed across PHO's, GP practices, oral health clinics, Well Child Tamariki Ora sites, maternity and paediatric wards across ADHB and WDHB.

If you too would like to request some A3 or A4 sized posters, please email or phone us.

## Keep in touch

To ensure whānau and providers can contact us; we have set up a number of ways for you to keep in touch.

Contact us on **0800 242 737**

*Don't want to talk?* You can email us on  
[CHCC@waitematadhb.govt.nz](mailto:CHCC@waitematadhb.govt.nz)

*Want to know more?* Check out our webpage  
[www.urchildhealth.nz](http://www.urchildhealth.nz)

Email 'subscribe' for newsletter:  
[CHCC@waitematadhb.govt.nz](mailto:CHCC@waitematadhb.govt.nz)

## Frequently Asked Questions

### What is Uri Ririki – Child Health Connection Centre?

Uri Ririki - Child Health Connection Centre (CHCC) is a coordination hub that will be staffed by a mix of administrative and clinical professionals. The CHCC will focus on improving the access and uptake of universal child health services by supporting connections between health providers and whānau of children aged between 0 and 6 years. Uri Ririki – Child Health Connection Centre will use the NCHIP application to support health providers.

### What is NCHIP?

The National Child Health Information Platform (NCHIP) is an IT application that records the type and completion date of universal child health milestones in one system. NCHIP also captures information about the parent/caregiver and child such as name, DOB, ethnicity, NHI, and contact details. No clinical information is recorded on NCHIP.

### Do providers enter information on NCHIP?

No, NCHIP gathers information from several existing systems and displays this information in one place. For example information about a child's immunisation milestones comes from the National Immunisation Register (NIR) system into NCHIP.

### What benefit would NCHIP provide to me as a provider?

NCHIP will provide a summary of universal child health milestones and their current status, for example whether a milestone has been completed, is due or overdue. For children enrolled with your service, you will be able to view which other providers are involved in delivering universal child health services to them also. This function will be made available over 2020.

### What benefit would NCHIP provide to the child and whānau?

NCHIP will be able to identify children that are missing/overdue multiple health milestones; are not enrolled with health providers such as a GP or Well Child Tamariki Ora and/or are 'lost to service'. With this information, the Uri Ririki – Child Health Connection Centre team will work alongside health providers to support connection and engagement, so that children receive the universal health checks that help to keep them well.

### Do whānau need to register their child/children on to NCHIP?

No, registration to NCHIP for all children born or living in Auckland and Waitematā DHB areas is automatic. This applies to children between the ages of 0 and 6 years.

### Can whānau of a child opt off NCHIP?

Yes, parents/caregivers of a child can choose to opt off NCHIP through contacting us. This will mean no information on NCHIP from the date of opt off will be collected and shared by the Connection Centre with providers involved in delivering health services to the child. This does not mean the whānau have opted-off from receiving services from various providers.