

NEED MORE INFORMATION?

You can find out more from the websites listed below.

www.nkcf.org

This is the website of the North American National Keratoconus Foundation.

www.keratoconus.asn.au

This is the Keratoconus Australia website

VISITOR AND STAFF SAFETY

Every person working in or accessing the public health system including patients, their whanau, visitors and staff - has the right to personal safety.

Patients and visitors must not harass abuse, threaten or place any other person on CMDHB premises at risk of physical or psychological harm. This kind of behaviour will not be accepted from anyone under any circumstances.

SMOKEFREE POLICY

CMDHB is a smokefree environment. This means the buildings and grounds of all sites must be smokefree at all times. We encourage and support patients who want to stop or reduce their smoking. Please ask your doctor or nurse for guidance. Support is also available at Quitline Ph: 0800-778-778, website www.quitline.org.nz or Aukati Kai Paipa-Raukura Hauora O Tainui Ph: 09-270 3499.

HELP US TO HELP YOU

Please contact us immediately if any of the following happens:

- You think you are too ill to attend surgery/operation.
- You no longer require/want the surgery/operation.
- You change your address or contact phone number.

We may be able to offer your appointment to someone else off the waiting list if you no longer need it.

Call 09-276-0044 ext 2013 Fax 09-250-3840

Email customerservice@middlemore.co.nz

visit our website at www.cmdhb.org.nz



For more health information visit

www.healthpoint.co.nz

YOUR CODE OF RIGHTS

This means you can expect:

- Respect and Privacy
- Fair Treatment
- Dignity and Independence
- Proper Standards
- Effective Communication
- Information
- Your choice and Decisions
- Support
- Rights during teaching and research
- Your complaints taken seriously

COUNTIES MANUKAU DISTRICT HEALTH BOARD

A Community Partnership

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A PATIENT'S GUIDE TO KERATOCONUS



