



Training for frontline workers to gain effective approaches to hoarding behaviours.

The training day is filled with in-depth information about hoarding behaviours, a close look at the different environments and accommodating safety issues, as well as practical & therapeutic strategies to support staff to better work with this complex condition.

Course Outline:

Trauma informed approaches and considerations, DSMV addition and definition, statistics and characteristics, different types and levels of hoarding, OH&S issues, at risk tenancies, children safety concerns, animal welfare concerns, fire safety, neighbours and council issues, strategies and examples for case coordination with multiple service providers, practical strategies for service users and therapeutic tools, real case examples used throughout to draw information from, links to helpful resources and websites, promotion of workers self-care and a focus on a reduction of vicarious trauma impacts.

Training Aimed At:

A range of frontline workers benefit from this training including but not limited to: housing and homelessness support workers, mental health, home care services, social workers, disability support, aged care, tenancy managers, cleaning services, council health and safety officers, fire safety services, child protection, animal rescue, therapeutic services, and at times concerned family and friends and lived experience people have attended.

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