

Environmental Survey

Improving Quality of Care for AYA (Environmental Survey)

Area visited?

General

Are appropriate resources explaining young people's rights in healthcare displayed?

- Yes
 No

Are appropriate resources explaining confidentiality in healthcare displayed?

- Yes
 No

Is there age appropriate (specifically developed for adolescents) health information on display in this area?

- Yes
 No

Is there age appropriate information on how to access services on display in this area?

- Yes
 No

Is there age appropriate decor and furniture available?

- Yes
 No

Is Wi-Fi available?

- Yes
 No

Is the Wi-Fi free or charged?

- Free
 Charged

Are there age appropriate activities available (for example reading materials, media, games)?

- Yes
 No

Waiting Area

Is communication between reception staff and visitors private?

- Yes
 No

Outpatients

Are patients advised of ways to get to the clinic using public transport?

- Yes
 No

Are clinic times determined with consideration of convenience of young people and families?

- Yes
 No

Is there provision to see the adolescent alone?

- Yes
 No

Are there curtains on the doors and windows?

- Yes
 No

Can the adolescent be seen or heard outside during the consultation?	<input type="radio"/> Yes <input type="radio"/> No
Is there provision for the whanau to join the adolescent for part of the consultation?	<input type="radio"/> Yes <input type="radio"/> No
Are there easily accessible materials (printed, web-based) developed for young people and families to assist with the transition process?	<input type="radio"/> Yes <input type="radio"/> No
Are youth workers and/or recreation therapists available?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Youth Worker <input type="checkbox"/> Recreational Therapist <input type="checkbox"/> Both

Inpatients

Is there provision to see the adolescent alone?	<input type="radio"/> Yes <input type="radio"/> No
Are there curtains on the doors and windows?	<input type="radio"/> Yes <input type="radio"/> No
Can the adolescent be seen or heard outside during the consultation?	<input type="radio"/> Yes <input type="radio"/> No
Is there enough space for friends and whanau to visit?	<input type="radio"/> Yes <input type="radio"/> No
Are there clear visiting times and policies available?	<input type="radio"/> Yes <input type="radio"/> No
Are visiting times flexible to allow for visits after school, evenings and weekends?	<input type="radio"/> Yes <input type="radio"/> No
Are there private areas available for the adolescent if required?	<input type="radio"/> Yes <input type="radio"/> No
Is there an age appropriate recreation room or space?	<input type="radio"/> Yes <input type="radio"/> No
Are there easily accessible materials (printed, web-based) developed for young people and families to assist with the transition process?	<input type="radio"/> Yes <input type="radio"/> No
Are youth workers and/or recreation therapists available?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Youth Worker <input type="checkbox"/> Recreational Therapist <input type="checkbox"/> Both