



Playroom and Radio Lollipop

Our wonderful playroom is filled with toys; children's DVD's and fun activities for children to do.

If your child is too unwell to move from their room or needs to stay in their room, a supply of toys can be brought to them



Volunteers from *Radio Lollipop* provide fun and entertainment to children on dedicated week nights.

Telephones

There are phones available for local calls only in your room and the kitchen. Dial 1 first to ring out.

Calls to cellphones and toll calls will need to be discussed with the staff.

ATM machine

An automated teller machine is located in the foyer of the main entrance to the hospital.

Parking

There is paid patient and visitor parking available.

Please follow the signs to the correct area. You can pay for parking at the main entrance, main car park at rear of hospital and entrance F.

There are paid parking passes available for families, please speak to your nurse about these.

Contact:

Waitakere Hospital

Rangatira Paediatric Ward

(09) 839 0000



Classification number: **010-02-23-001** (Review date: **May 2019**)



Welcome to Rangatira Children's ward

What you need to know

Rangatira

Rangatira is a medical ward for children aged 0 to 14 years of age, with a focus on providing care in a child friendly environment

Our Staff

Your child will be cared for by a skilled team of

- Doctors
- Nurses
- Social Workers
- Play Specialists
- Dieticians
- Speech Language Therapists
- Physiotherapists
- Cultural Support Workers

Our team is committed to working with you to provide the best care for your child.

A nurse will be allocated to your child each shift and they will introduce themselves to you and your child, and answer any questions you may have.

A paediatric doctor is in the hospital at all times. Our doctors have ward rounds throughout the day. During the ward round the doctor will discuss your child's care with you and give you time to ask questions.

Our play specialist works closely with you, your child and the team to make your child's stay as positive an experience as possible.



Meals

We provide meals for all children that are patients on the ward along with meals for one caregiver/parent who stays with them.

Please let staff know if you or your child has any allergies or requires a special diet.

Our parent kitchen has a microwave, fridge, hot water, tea, coffee, and eating utensils for you to use.

Please make sure that all hot drinks are covered with the lids provided to keep our children safe from spills

Other food options

There is a café located in the main entrance of the hospital open daily from 7:30 am - 4:00 pm

Opposite the hospital entrance there is also a dairy, take away shop and bakery across the road.

Breast pump

We have an electric breast pump available for your use. Please ask staff if you need to store breast milk in a fridge or have any other needs.

Clothing and nappies

Please provide your own clothing and nappies for your baby/child. However, see your nurse if you are unable to do so or need support with this

Parent/caregivers

For the comfort of your child we ask that one parent/caregiver remains with your child overnight. If this is difficult please speak to your child's nurse who can discuss this with you

Visiting hours

Visiting hours are from 8am to 8pm every day.

- We try to keep the ward as quiet as possible to let children rest
- A parent/caregivers needs to be present when your child has visitors
- Children are welcome to visit but please make sure that they are supervised by an adult

For the wellbeing of all children in the ward, we ask that no visitors come to the ward if they are sick

