

## Eligibility Status for Patient Requiring Hospital Treatment in Emergency Care Department

Dear Patient,

**This letter is very important. It relates to possible charges for your hospital visit.  
Charges will start at \$437.90.**

You have presented at our Emergency Care Department today for treatment. Our computer records currently show you as born outside of New Zealand or born in New Zealand on or after 1<sup>st</sup> January 2006, which means you may not be entitled to publicly-funded healthcare.

The Ministry of Health provides publicly-funded healthcare for New Zealand Residents or Citizens and other eligible people. Even though you may have attended Middlemore Hospital before, our records do not indicate whether or not you are eligible for publicly-funded healthcare (your "eligibility status").

You are still able to receive treatment, but Middlemore Hospital will need to charge you unless your eligibility status has already been confirmed by us or you provide information confirming your eligibility shortly after your visit.

If you have had an accident in New Zealand you may be covered by ACC.

### What do you need to provide to confirm you are Eligible for Publicly-Funded Healthcare?

You will need to provide a copy of your:

- **Passport Photo Identification and ALL permit pages** within the passport and **any relevant Visa documents**
- **Or Citizenship Certificate**
- **Or Birth Certificate**

### How can you provide this information to Middlemore Hospital?

Mail/Post to: Accounts Receivable Office, Middlemore Hospital, Private Bag 93311, Otahuhu, Auckland 1640

Fax to: (09) 276-0295

Scan and Email to: [residency@middlemore.co.nz](mailto:residency@middlemore.co.nz)

Visit in person to: Accounts Receivable Office, Ground Floor, Middlemore Hospital between 9am and 4pm, Monday to Friday. We are located in the corridor of Building 7 between Sir Edmund Hillary Block and Ko Awatea.

If you are not eligible for publicly-funded healthcare please note that the cost of an emergency care visit **will start at \$437.90 PLUS** the cost of any additional tests such as radiology and lab tests. Pharmacy charges will also be extra. If your Emergency Care visit exceeds more than 3 hours, you will be charged an additional day stay rate and also incur charges if you transfer to other departments within the hospital.

If you have any questions regarding this letter please feel free to contact us on (09) 276-0044 extension 8060 or 8071. You can also fax or email us on the contact details above.

**Please note as per Section 6, Principle 2(d) 3 of the Privacy Act 1993, we may approach Immigration NZ for information regarding your status if we do not hear from you within 5 days of your attendance to Middlemore Hospital.**